



XO™ ARMOR Warranty Statement

XO Armor Window Film warrants their window film products covered by this original agreement against crazing, peeling, cracking, demetallizing, bubbling delaminating or adhesive failure under normal use on interior glass surfaces for a limited period after installation date as detailed below:

- Residential**
 - **Limited Lifetime when installed on interior glass surfaces to the original consumer as long as they own and live in their home. XO Armor II and XO Armor III multilayer film systems are warranted for five (5) years.**
- Commercial**
 - **Ten (10) years when installed on interior glass surfaces of an occupied commercial building. XO Armor II and XO Armor III multilayer film systems are warranted for five (5) years.**

If the film fails to comply with the product warranty coverage, XO Armor will furnish replacement film (labor and materials) for any of the film covered by this original agreement at no cost to the consumer. XO Armor, LP, assumes no liability for damage to film from abuse or improper care or treatment, improper film installation, improper film-to-glass applications, glass breakage or IG unit seal failure.

XO Armor, LP requires that the customer retain this original agreement and the invoice relating to the installation. Proof of Purchase is required to obtain warranty coverage.

Warranty Disclaimer:

XO Armor, LP hereby disclaims liability for any incidental, special, consequential or punitive damages arising from any defect in the product covered by this warranty. Except during the applicable limited warranty period set forth above, XO Armor, LP, hereby excludes and disclaims any and all other express or implied warranties including the warranties of merchantability and fitness for a particular purpose. No contractor, including the XO Armor Dealer, has any authority or power to modify or extend the limited warranty of the manufacturer contained in this original agreement.

This limited warranty gives you specific legal rights and you may also have other rights that vary from state to state. Some states do not allow this exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts so that above limitations and/or exclusions may not apply to you. This original agreement or any part of it is void where prohibited by law.

This limited warranty shall NOT apply when: (a) not an authorized XO Armor Window Film; or (b) dealer's installation does not conform to the manufacturer's regulations and procedures or (d) the windows are of triple pane construction, double pane glass with suspended films, textured, laminated, patterned reflective, or wired glass or (e) applied to any glass on which there is paint, lettering, stickers or other ornamentation; or (f) on glass which is visibly damaged, chipped, cracked or pierced or has holes in it where light can be seen between glass and frame; or (g) applied to plastics, acrylics, polycarbonates or non-glass substrates.

Customer Information

Name _____
 Address _____
 City, ST, Zip _____
 Phone _____
 Signature _____

Dealer Information

Name _____
 Address _____
 City, ST, Zip _____
 Phone _____
 Signature _____

FOR OFFICE USE ONLY:

Job # _____
 F/T _____
 SF _____
 MS R _____
 10/12 _____