



XO™ ARMOR CUSTOMER ENTHUSIASM FORM

Thank you for choosing XO™ ARMOR. Now that your film installation is complete, the process of customer enthusiasm is just beginning. In order to gauge your enthusiasm and anticipate ways of improving our customer relations, we value your feedback. Please take a moment to help us understand how you feel about your experience with XO™ ARMOR:

Was our staff professional, courteous, and helpful throughout your buying experience?

Sales Representative(s): _____
Scheduling and Support Staff: _____
Installer: _____

Were you given the XO™ ARMOR Customer Care Packet?

XO™ ARMOR Film Warranty: _____
XO™ ARMOR Matching Warranty (if applicable): _____
XO™ ARMOR Before and After Installation Form: _____
XO™ ARMOR Referral Bonus Program: _____

Please share any additional comments or information that will assist our efforts in providing the best overall experience for our customers.

I agree the scope of work quoted and approved is complete:

Customer Name: _____ Email: _____
Signature: _____ Phone: _____
Date: _____ Project #: _____

For Office Use Only:

| | | |
|-------------------------|-------------------------|--------|
| Customer Approval Date: | Quality Call-Back Date: | Notes: |
|-------------------------|-------------------------|--------|